

The sky is not the limit.



We push the boundaries of control and maintenance.



Customer satisfaction is our top priority. We want to provide nothing but first-class services and trainings - that is why we put the highest demands on ourselves. Through organisational thinking conjunct with individual responsibility, we achieve an enduring creation of value.

together we reach for the sky

A goal like that is only reachable in a team. Thus we expect from each employee complete dedication to the success of our company. This means especially to work across the different responsibilities and to join forces, making the job easier for the next one in line. One key aspect of that is to create an environment where mistakes aren't hidden, but brought to light without assigning guilt - it is the only way to keep getting better and avoid similar events in the future.

We appreciate our employees as our most important resource in the course of step-by-step improvements. These are developed out of ideas of all staff members as all of us are experts in our fields. All superiors are obliged to encourage the ideas of their teams, evaluate these, and if decided to be an enhancement, to implement.

With all this in mind, we will do our utmost to fulfil your demands and be there as your reliable partner - the swiss competence center in aviation, proud to carry «quality» in our name.

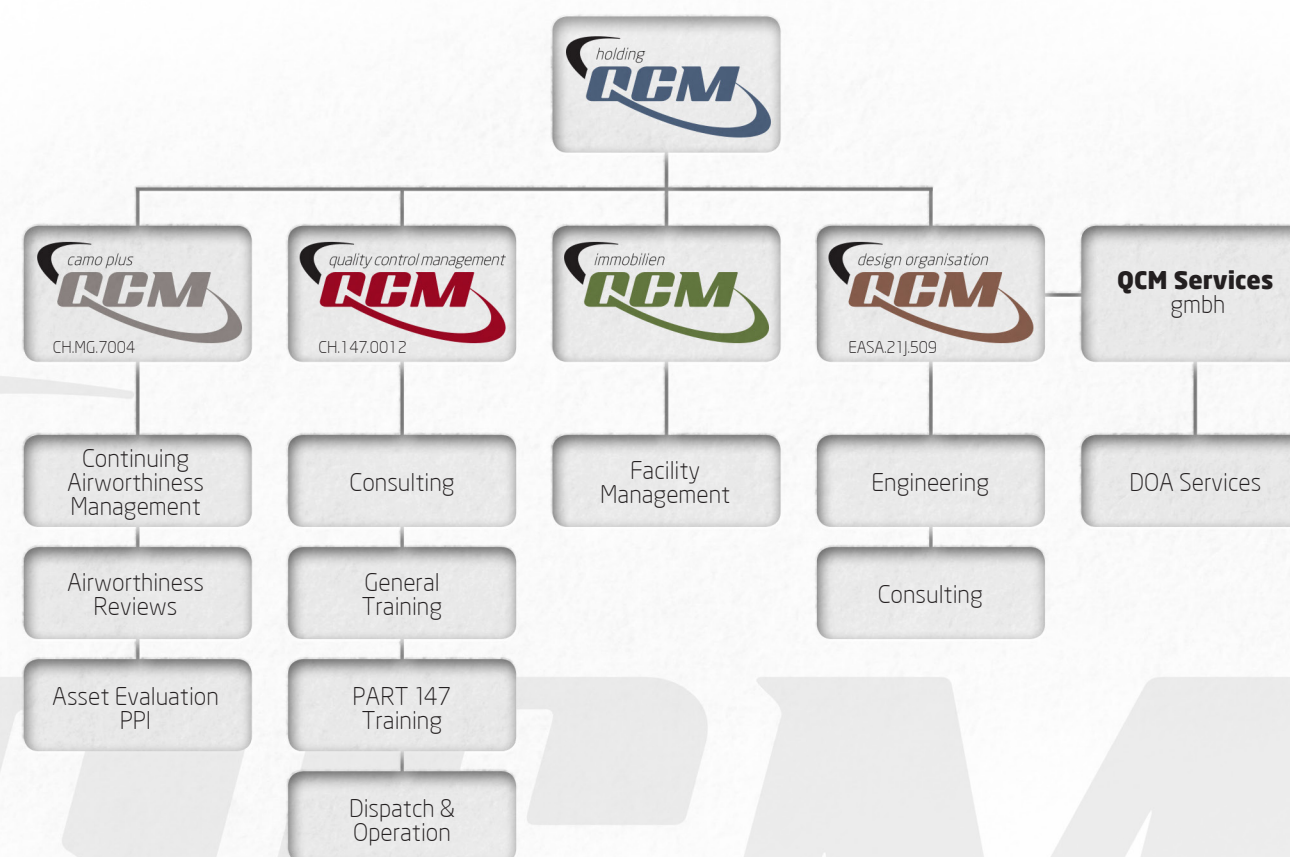
Markus Enck CEO Holding

Swiss competence with global reach

In the aviation business, QCM is known as a specialist in the field of training, consultancy, aircraft technical management (CAMO) and as a design organisation (DOA). Our company is run by aviation professionals with a goal to support you in the implementation of applicable avia-

tion standards and requirements as well as in the continuous compliance with them. Coming from the aviation industry and therefore knowing the need for appropriate aviation legislation training and assistance in quality management, Markus Enck and Britta Zwahlen decided to establish an organisation offering such services in the year 2000. Today we

have a wide range of services, delivered by 35 permanent employees and ten freelancers in the training field. We communicate in eleven languages and operate all over the world. This is also shown by the variety of our international customers in the fields of aircraft operation, aircraft maintenance, authorities and aircraft owners.





QCM - quality control management AG provides comprehensive solutions to aircraft operators, CAMOs and maintenance, continuing airworthiness, design or production organisations.

The aviation industry faces great challenges with expanding global markets and the need to be competitive without compromising on safety and quality. With that in mind, quality management has become a key feature of a successful company strategy. Any company in the aviation business – whether it is active in the production, design of aircraft modifications, maintenance or as an operator – is obliged to establish an extensive quality management system and to keep it on a high level in order to be economically successful and to maintain the internal and public safety.

a safe bet for quality and control

QCM is specialised in the field of compliance monitoring and aviation quality management and run by professionals trained in the aircraft industries. Our goal is to support you in the implementation of standards and requirements in the aviation as well as in the continuous compliance with them. We provide you furthermore with the necessary knowledge in all fundamental areas which helps you to stay competitive in the aviation market.

You can call upon our services in peak times or for special requirements. We will make sure to meet your targets in a way that suits your time and budget.

Consulting on a higher level

From the beginning of QCM in 2000, consulting was and still is an integral part of the QCM services and kept on evolving us ever since. Our consultants as well as our freelancers have substantial experience at their disposal, looking back on long lasting careers in the aviation industry or aviation authorities. We are making this knowledge available to our clients. Our consultants are continuously trained and are directly involved in the branch of aviation – that is why we are always a step ahead in our fields of business.

We provide a wide range of consulting services. Our qualified auditors support the internal quality personnel or perform audits independently on request of our clients.

Consultants specialised in the preparation of aviation documentation generate scripts specifically tailored to meet the needs of the different organisations as well as to comply with the applicable regulatory requirements.

Furthermore, we are able to close personnel gaps by taking over management functions on an interim basis. Our customers benefit not only from our knowledge and experience, but also from our great acceptance by EASA and competent authorities. Besides the fulfilment of the management functions, we also train the recruited personnel by target-oriented coaching to prepare them for their future position.

Trained for excellence

The requirements in the aviation industry concerning the training of personnel will not lessen in the future. Our consultations and the daily handling of implementing the regulations have shown that the expectations for personnel qualifications are becoming higher and higher. Our training program supports you in meeting and fulfilling these requirements and expectations of the aviation authorities concerned.

Together with our competent instructors and partner agencies, we are able to offer trainings customised to your personal needs in order to provide knowledge and skills required within your area of activity. All courses are conducted either at our QCM Campus or at any location you select. We also offer a wide variety of EASA Part-147 certified Aircraft Maintenance

Type Rating Courses in accordance with EASA Part-66. Our approval certificate includes General Familiarisation, Line and Base Maintenance (B1/B2, C) as well as Differential Courses.

Operation all-inclusive

QCM's dispatch and operations department takes advantage of highly trained dispatch and operations specialists with years of experience in the airliner environment and with well-known business jet operators.

We give support in flight planning working with always up-to-date flight planning software. The preparation of your flights and the coordination with all involved parties is our daily business. Our service contains the arrangement of handling, catering, airfield slots, PPRs and many more.

But that is not all that is needed for taking off – obviously, every aircraft needs fuel to fulfil its mission. We are able to provide your aircraft and operation with fuel at a competitive price, on almost every airport and country on this planet. Working together with the world's best known fuel suppliers and brands we can ensure that you will get everything you need.



More often than not, maintenance is the most expensive element when operating an aircraft. An efficient maintenance planning and maintenance input supervision saves cost and time to the aircraft operator and prevents unpleasant surprises.

optimise the value of your aircraft

Our role as Continuing Airworthiness Management Organisation (CAMO) ultimately requires a variety of different tasks. This includes handling liaisons with authorities on behalf of aircraft owners, finding solutions to maintenance problems and delving into aircraft manuals. We also assess Airworthiness Directives and Service Bulletins, manage maintenance inputs and perform on-site aircraft surveys.

Every aircraft owner or operator has the target to manage and maintain the aircraft in a safe and efficient way. With that in mind, we aim to customise our services with the right amount of flexibility to meet the individual needs and expectations of our customers.

Your data is in good hands

Ensuring that an aircraft is maintained, operated and managed in accordance with the provisions of the applicable regulations can easily be overlooked, often impacting a safe operation. This is why the EASA term «Controlled Environment» is of such importance and says it all.

We provide a complete scanning, indexing and hosting service of the technical records, allowing us to identify and solve non-conformities with pre-purchase, operational phase-in and lease return inspections. We also manage maintenance reserve funds and carry out operator and MRO risk assessments. Working on your behalf, we act as a fiduciary for your assets, be it private or commercial aircrafts.

Build with us - build on excellence

As an independent CAMO plus organisation, we can optimise your choice of a maintenance provider. Our services include, but are not limited to:

- pre-purchase and «in lease» inspections
- contract management for lease or sale transactions

- continuous airworthiness management in service and storage, including air worthiness review inspections according to EASA standards
- preparation for airworthiness inspections
- assessment of Airworthiness Directives and Service Bulletins
- aircraft maintenance and reliability monitoring programmes, including management of technical records, creation of work packages, evaluation, audits and invoice controlling
- technical supervision of the aircraft in accordance with the manufacturers guidelines; this includes ensuring that both the interior and exterior of the aircraft meet or even better, exceed
- evaluation of residual value of assets, according to current market value
- aircraft defect monitoring, warranty and part programmes
- AOG resolutions

Trust partners who are trusted

QCM camo plus AG is approved as a Continuing Airworthiness Management Organisation (CAMO PLUS) by the Swiss Federal Office of Civil Aviation (FOCA) according to the European Aviation Safety Agency (EASA) Part M, Subpart G requirements, and the Bermuda/Cayman Aviation Authorities under their Part 39. We are approved on almost all popular aircraft types and offer a full range of CAMO services.

Maintain your standards - maintain your value

Despite increasingly stringent regulations, many aircraft are operated in an environment of little technical supervision. Ab-

ove all, this prevents the aircraft from maintaining its full market value. Whether you are a bank, an insurance company, a private investor or an operator, you will have a vested interest in ensuring assets maintain their highest value. This requires a focus on the monitoring of technical conditions, to guarantee either airworthiness or controlled storage. A financing deal presents you with the challenge to deliver and redeem the aircraft, as well as to design and support the remarketing strategy. We are here to take on this challenge for you.

WARNING
ON GROUND, BE SURE THAT THE
SAFETY PIN OF LANDING GEAR
LOCK IS INSTALLED
INFLATE TIRES WITH NITROGEN
ONLY (SEE A M M 12-13-01)
TIRE INFLATION PRESSURE

There is so much more to design than just external appearance - or, as Steve Jobs said it: «Design is not just what it looks like and feels like. Design is how it works.»

design that takes off



QCM design GmbH is an EASA Approved Part 21 DOA. We are entitled to design and certify Minor and Major Changes (STC) to aircrafts and helicopters. Having this privilege and capability it gives us the utmost flexibility to find the best solutions to your individual or mandated requests.

We stand for recognition, confidence and independence. Be assured that your design certification is in capable hands with us. We find solutions for every request, as complex as it might be. There are no limits to your creativity!

Our ambition is to fulfil your expectations regarding creative and technical potential as well as ensuring we meet the highest safety regulations and quality standards in the industry for your aircraft. We offer tailor-made solutions for any desired design concept, from planning a major change or installing new avionics or electrical systems, to cabin interiors, galleys or various other equipment installations.

Flexible designs that matter

Established in 2011, QCM design GmbH is an EASA-approved design organisation which complements QCM's already extensive capabilities in the field of aviation.

Our ambition is to fulfil your expectations in regards to creative and technical potential, as well as to the highest available safety and quality standards on the market. Coming from Switzerland, a country generally associated with precision, punctuality and durability, we are proud to say that we feel committed to the expectations going hand in hand with the label «Made in Switzerland».

Moreover, our flexibility allows us to provide you with creative and detailed solutions paired with high quality designs. We offer customised product development, adapted to your needs and certified in an efficient and timely manner.

And since an aircraft is built for years and not just for one flight, we accompany you and your aircraft during that time and are always at hand for every question you might have, even when the project is finished. As an independent design organisation we are under no obligations towards an MRO or other suppliers. We are thus completely free to decide on your behalf.

With great trust comes great responsibility – we are well aware of that and are prepared to face this challenge with every new day. Our team of knowledgeable engineers have acquired a wide range of experience in the challenging and ever-changing

world of design and modification. All your design requests are handled with the utmost care and professionalism to ensure safe modification and customisation to your aircraft.

Avionics changes

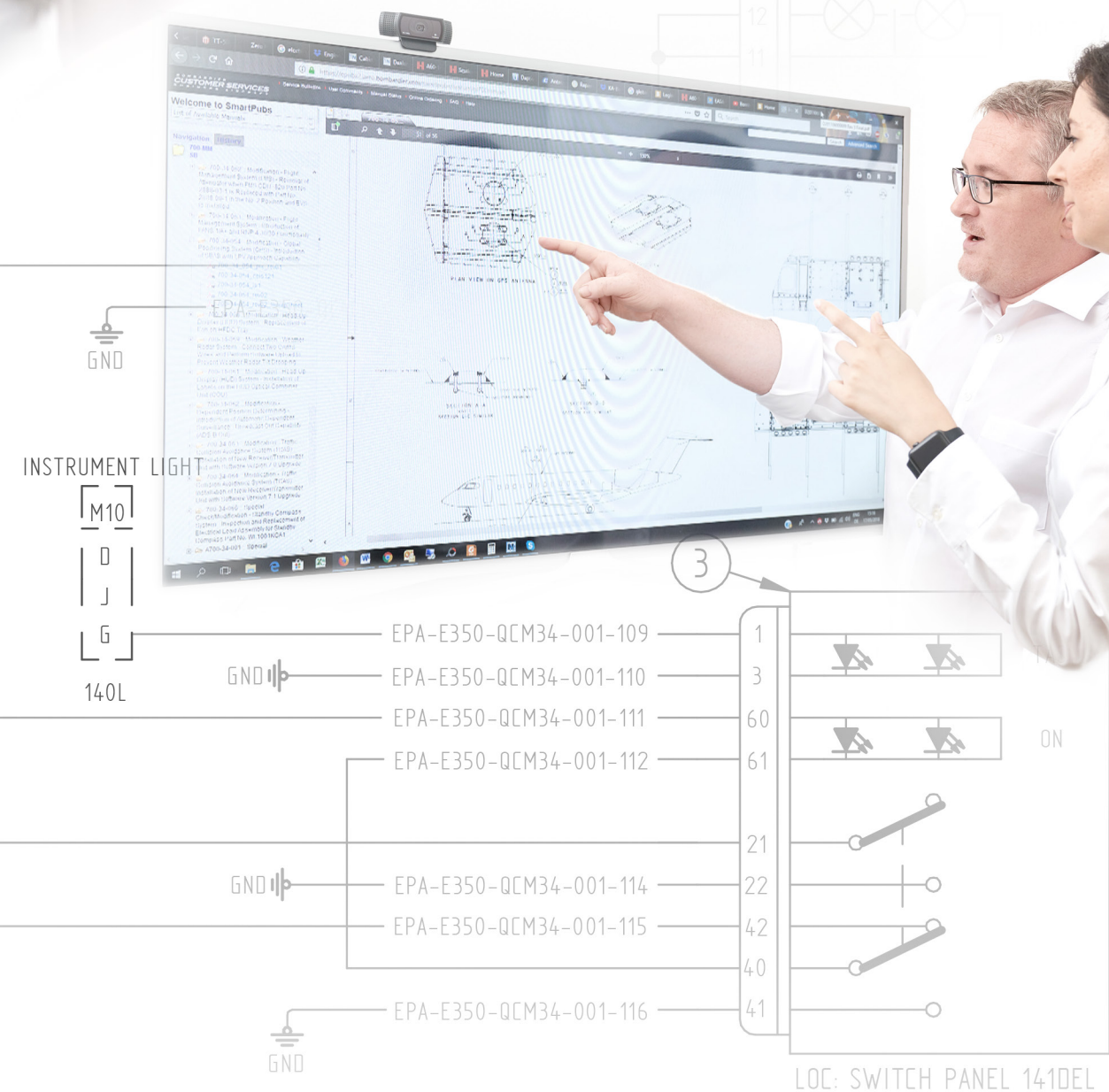
QCM design has had many interesting requests for avionics modifications in a variety of different aircraft. For instance, a lot of Supplemental Type Certificates (STCs) we have completed have pushed the borders of creativity and safety.

We always have the latest status on necessary mandated avionics changes which can be offered for all types of air-

craft. The current mandates which are necessary for your aircraft include, for example, ADS-B Out Capability which we have certified for small and large aircraft such as Cessna 525 and Hawker 1000.

Cabin interior changes

A high percentage of the projects that QCM design approves are interior cabin refurbishments. This ranges from simple cabin carpet changes, panel upholstery and bilingual placards to life raft replacements, complete interior refurbishments and modifications for instance to the LH Entrance Bulkhead to allow a patient on a stretcher to be brought on board the aircraft.





Resting well after a successful day - this is what we aim to provide. Located near the airport Berne-Belp, our QCM Campus is easily reachable by car, train or plane. Our seminar rooms are set up with all the modern conference equipment you will need. And when the work is done, you can enjoy the comfort of our tastefully furnished guestrooms which make you feel like home.

welcome to our campus

QCM Campus was built in 2011/2014 and is probably one-of-a-kind in the region. It combines the clinker-built walls of the classical North German «Hofreite» (homestead) with a straight and efficient Swiss architecture. The three-sided, surrounded homestead picks up the agricultural granges where living and working is combined under one roof.

The campus consists of three buildings which stand at a right angle to each other. They enclose a screened courtyard including a beer garden that invites you to rest and relax. The two main buildings are used as administrative wings and house different aviation enterprises while the central building is designed as a course and conference building.





Comfort included: Our guestrooms

The open architecture is characteristic for our buildings. It gives you the ease and cosiness of a familial guesthouse – well-arranged and elegant, but still discreet. All our rooms are equipped with a television, desk, shower and toilet. In case you get thirsty, There is also a coffee machine, kettle and minibar in every room. Certain categories include a balcony for you to catch some fresh air – everything that is needed for a comfortable and relaxing stay.

Success guaranteed: Our conference rooms

Our conference and seminar rooms lie close to the Berne-Belp Airport and provide you with ideal conditions for successful seminars, conventions, workshops, staff events, courses, lectures – whatever comes to mind.

The premises we provide are suitable for all kinds of events with up to 60 persons and include all necessary modern conference technology. If needed, our three light-flooded conference rooms can be united to form a 150m² area. All rooms can be dimmed in next to no time and thus be converted into perfect presentation rooms. Our modern conference technology makes it easy for you to make a success of your events.

Not enough space at home for your family celebration? Are you looking for a suitable place for your birthday party, a barbecue, or your club evening? Or do you want to arrange your company meeting with an aperitif out of the ordinary?

You have come to the right place. We offer you the proper location and service for your desired occasion.

When planning your next event, do not hesitate to contact us. Together with our partners, we can offer you a custom-made solution according to your individual needs and wishes. It is our pleasure to assist you!



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